

WolfPack 3-Years Warranty



Matrix Routers includes a 3 Year U.S. Limited Extended Warranty on this Wireless HDMI Matrix Switcher. There are two bundled parts to this 3 year warranty. The 3 year warranty is only for the main device you purchased and does not include any product options or additional products you purchased at the same time.

FIRST YEAR: The first year is direct with with Matrix Routers at 800-841-9238. The warranty states that the WolfPack Wireless HDMI Matrix Switcher will perform substantially in accordance with the supplied written materials and Product information located on this Product web site page for a period of 1 year from the date of shipment of the Product and that the Product will be free from defects in materials & workmanship under normal use & service for a period of 1 year from date of shipment.

In order to get a warranty repair for a defective item within the first year call Matrix Routers Tech Support Team with your order number at 800-841-9238 and they will verify the product is eligible for a warranty repair. An RMA number will then be issued via email. Shipped replacements will be in like new condition, tested and all components included. Please read Matrix Routers Warranty Terms and Conditions for more.

2ND THROUGH 3RD YEAR: The 2nd through 3rd year are direct with **Consumer Priority Extended Warranty Service (CPS)** as they are Matrix Routers extended warranty provider. They are a large 3rd party repair company with facilities throughout the U.S. and offer our U.S. customers unparalleled product coverage and repairs. If after calling Matrix Routers, at 800-841-9238, we find we can't fix the issue over the phone, and you need a repair, you will henceforth deal directly with CPS for the repairs via their toll free phone number (800) 905-0443 Option 3 during the 2nd through 3rd year.

You can also [email CPS](#) and [email Matrix Routers](#) as well as call us a 800-841-9238 if you have any questions with this 3 year bundled warranty.